

# C.A.R. WORKSHOP ON THE 12 CONCEPTS OF SERVICE

Hosted by: THE NEW ENGLAND & NORTHERN NEW ENGLAND  
REGIONS LITERATURE SUB-COMMITTEES

MARCH 14, '92 11:00am - 5:00pm

WALTHAM-WESTON HOSP., WALTHAM, MASS.

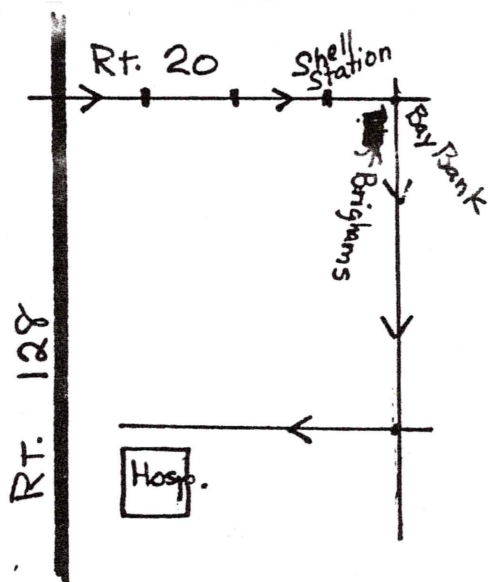
AGENDA: 11:00am-12:00noon	Opening Remarks
12:00noon-1:00pm	Concepts 1-4
1:00pm-1:15pm	Break
1:15pm-2:15pm	Concepts 5-8
2:15pm-2:30pm	Break
2:30pm-3:30pm	Concepts 9-12
3:30pm-3:45pm	Break
3:45pm-5:00pm	Open Discussion

Please bring your C.A.R. or a copy of the Concepts, lunch and beverage. Coffee will be provided.

It is suggested that you read the Concepts before coming and be prepared with questions and comments.

## PANEL DISCUSSION & PARTICIPATION FROM WORLD SERVICE

DIRECTIONS: 128 to Rt. 20 Waltham, at 4<sup>th</sup> traffic Light  
turn right, go to next Light + turn right, go 1 block - Hosp. on Left



FOR MORE INFORMATION  
CALL

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